

## **CASE GOODS**

• It's a guest responsibility to safeguard and protect their property objects. In addition, the Department is not liable for damages caused by force majeure, accidental, or caused by other guests, however, not for his cause.

## **PARKING**

• Use of the parking both inside and outside doesn't imply any obligation and responsibility by the part of the Management in case of accidents caused by other vehicles in the car parks because are **NOT GUARDED** parking places, as the Management doesn't require the delivery of the keys of the parked vehicles.

## **POOL**

• The use of the pool is governed by special regulations and schedules posted at access.

## **DRESSINGS**

• The residence is equipped with a medical kit essentials (Band-Aids, hydrogen peroxide, ointments, bandages, etc ...) for minor surgery, located in the Directorate, for the most serious problems the guest can opt for the medical service located in Via Isonzo , on the border between the towns of Alba Adriatica and Tortoreto Lido, or go with their car taken to hospitals of Giulianova (Teramo) or S.Omero (Teramo).

• The Board may request the customer contact 118 or a doctor / pediatrician.

## **FOLLOW THE RULES**

• Failure to follow these rules and behavior (at the sole discretion of the Department) that damages the harmony and the spirit of the settlement, may lead to expulsion as an unwanted guest, subject to the same direction to claim compensation for any damages.

• The entrance into the structure involves the acceptance and compliance with this Regulation, which can be integrated in part, by additional

regulations that the Department deems it appropriate to issue for the better functioning. The hotel's staff is authorized to enforce it and notify the Department any violation.



# **REGULATION**

The Front Office opens at the following times: 8:30 - 13:00 e 15:00 – 19:00. At other times that office is used exclusively for monitoring and surveillance of the entrance of the residence by special cameras.

- For emergency communications during times of closure please contact telephone numbers: 349 532 3117
- For further information contact the Directorate during office hours.
- For further information or clarification regarding this regulation please refer to Mr. Marconi Sandro

## **GUEST**

- For reasons of internal security are denied access to strangers and people not registered in the direction of, any additional guests must be reported prior to entry.
- And 'the prerogative of management to allow entry to visitors.
- If accepted, they must produce their identity documents, they can linger for only a few hours, however, exit from the residence before 23:00. Otherwise will have to pay the daily fee.

- The obligation to register applies even if the accommodation is not overnight, but only a brief stop (less than an hour) in a room for the year; (Supreme Court Sec. 1., N. 1516 of 30112 / 1965), if the accommodation is given free of charge and in the case of persons under age.
- Minors are admitted if accompanied by parents or relatives.
- Parents or related function are responsible for their minors throughout the duration of stay.
- The views that involve an overnight stay in the same apartment of the residence customers by relatives and / or friends must be authorized at the discretion of management.
- Children must be accompanied in the use of various equipment.
- Parents are responsible for their children and for the conduct of their safety in this regard, the management accepts no responsibility.
- Under the Privacy Act, the Department cannot provide information or give information about its customers. Themselves, if they are expecting visits or guests are required to announce and welcome to Management.
- The management reserves the right, at its sole discretion, to reject undesirable persons.
- Management must be advised in any movement of persons.

## **CONDUCT**

- E 'may not throw objects from balconies of the apartments. Drain water in the balconies below.
- We ask people to behave in a polite and civil with each other than observing the rules of good neighborliness, and ensuring that family members do not disturb the neighbors, and the inhabitants of the lower storeys and above.
- It 'exhibit banned, beat and shake the windows, terraces, tablecloths, laundry items, clothing, carpets, etc. ...
- It 's not allowed to enter the pool within the Residence or wet objects with dripping.

- E 'and forbidden to run as noise in the corridors within the Residence
- Anyone who is surprised not to perform properly the collection with surveillance cameras, as exemplified in the cards within each apartment will be subject to fines as per council regulations in force.

## **DAMAGE**

- Guests are reminded gentlemen that since taking over the apartment, they are responsible for all legal effects of what happens inside the apartments and common areas, to them also has custody and good operation of all the accessories inside and outside the apartment, including the common areas.
- It is the responsibility of the guests report promptly after taking over any malfunction, failure or shortage, the report noted the direction of reserves a maximum period of 48 hours to reply to the message unable to solve it and if it is seriously affecting the stay the Management reserves the possibility of compensation deemed reasonable.
- It is recommended to the gentlemen guests not to move furniture, remove or destroy any object contained within the apartments and common areas.
- If the direction is not advised for any damage or shortages of specific items that you will be automatically debited.
- The management assumes no liability for damages to persons and / or property damage caused by misuse or unauthorized use of the structure.
- Any breach of the prohibitions referred to above and in general the provisions oblige the offender to pay damages and / or to immediately leave the residence.
- Any violation will be reported to the Police authorities.

## **SILENCE**

- It 'a good rule of conduct to avoid noise, ran, shouting, talking loudly in the common parts of the structure, especially in the hallways during the evening hours.
- The hours are from 23 compared to 07 and from 13 to 16.

- In particular, it is forbidden to use radios, musical instruments etc.. that, in any case, should always be used at low volume. It 's not: the use of the ball inside the residence, making noises of any kind (people in a state of drunkenness will be immediately removed from the residence); open fires, leaving waste out of recyclable waste; use equipment of housing units inadequately.

## GENERAL CONDITIONS

**These general conditions form part of the rules of residence that are accepted by the act of booking**

The above prices are per week and include up to 4 (four) persons per housing unit whether 5 or 6 are considered as extra person

prices include:

*Taxes, water, electricity, bed linen with weekly change, towels and kitchen linen changed twice weekly, hairdryer, color TV, crockery and kitchen, security door lock with the electronic board, lift, reception, outdoor swimming pool use , iron / ironing service, safe box in combination with beach umbrella and two chairs.*

It 's absolutely forbidden to entertain people not registered on arrival and in any case if there is availability, it is imperative to ask permission to management so that it can provide the necessary registration.

The day of arrival and departure are normally on Saturday, the apartments will be delivered after 15 hours up to 19.30 and must be freed up strictly within 10 hours.

Bookings are confirmed and effective upon receipt of a deposit equal to 30% of the total price agreed upon, with the balance due upon arrival **in cash or by check, if paying by credit card with the ' amount will be increased by a commission of 5%**. In case of cancellation of the date of a confirmed booking for any reason in any way, without exception, the residences Guirita resort "will retain the full amount of the booking fee.

For early departures or late arrivals there is no special reduction of the price.

The "Guirita The resort residence" is exempt from any liability arising from any shortages of personal effects, valuables and cash held in the housing units

### Security deposit

- On arrival at management's discretion will be required a deposit of € 100.00 which will be issued receipt, showing that the deposit will be refunded on departure

after prior inspection of the damage and prejudice.

- For groups of young people, the security deposit requested will be doubled.

### Arrivals and Departures: Check-in and Check-out

- The stay begins with the delivery of the keys that starts from Saturday at 15.00 to a maximum of 19.00 hours and ends at

10.00 on the Saturday of departure.

(Any early arrivals must be arranged with reception)

- The keys must be collected and returned only at the reception of residence (working hours: 09.00 - 12.00 / 15.00 - 18.00; Saturday: 09.00 - 13.00 / 15.00 - 19.00 h Sunday: 09.00 - 12.00).

- The customer, when it finds itself in the impossibility of

arrive before 19.00 the day of arrival, and begged inform in advance the Residence. In case of failure opinion, the key handover will take place the following day from 09.00 to 12.00. If the same, without notice, do not take care accommodation booked within 12 hours of the day Next, will be considered defeatist.

- For early departure or late arrival is not expected no reduction of rent.

### How to Check-in:

Check in takes place in the order of arrival

- Delivery of a valid identity document, indication of the personal data of other components booking, signing of a card notification
- Delivery of ticket beach
- Damage deposit € 100.00 in cash (if required)
- Balance
- Delivery of the apartment's keys

### How to check out:

- Delivery of the apartment's keys

Complaints and problems

In case of complaints or problems we are at your disposal during the opening hours of the reception or in emergencies to telephone number. Please inform us immediately service failures, so we can act soon.

All claims made after 24 hours of arrival,

will value you report. For any repairs we undertake to carry them out within 24 hours signaling.

### Privacy Policy

Your data is used pursuant to Leg. June 30, 2003,

No. 196. The Residence La Guirita guarantees the confidentiality of personal data

of its customers.

Please note that any time you can be required

deletion of personal data entered into our database

data by sending an e-mail indicating info@laguiritatortoreto.it

'Removal of personal data